



**Michael Stifter | Operations Director**

222 Lewis Street | River Falls, WI | 54022

[mstifter@rfcity.org](mailto:mstifter@rfcity.org) | 715-425-0900 (City Hall) | 715-426-3406 (Direct)

September 14, 2020

To Whom It May Concern,

It is my pleasure to provide this letter in support of Ross and Associates' application for the recognition of the Glen Park Storm Shelter and Pavilion in River Falls, WI.

Work began in Fall 2018 with completion occurring approximately one year later. Throughout the build process, Ross staff were attentive to the City's needs, including some initial value engineering. We worked with several their staff and every interaction was a positive one. We have now added a facility that not only provides a Shelter in severe weather, but a wonderful community gathering space that will serve us for many years to come. I have been involved in many building projects in the past and typically when they are complete, it is difficult to get a contractor back to address punchlist or warranty items. In this case, I have been especially impressed with their follow through in addressing these items as they have occurred. When I say they have been with us through the whole process, they have been from beginning to end.

Having them local has been a plus throughout the process, but more so because they are a quality firm, with good people, who want to serve the community in which they reside. Please give Ross and Associates your highest consideration through the award review process. If I can be of further assistance, please do not hesitate to contact me.

Sincerely,

A handwritten signature in blue ink that reads 'Michael Stifter'.

Michael Stifter

Operations Director, City of River Falls