

September 27, 2018

**Re: St. Croix Valley Business Innovation Center**

To Whom It May Concern,

Ross & Associates, Ltd. performed the construction of the St. Croix Valley Business Innovation Center located in River Falls, Wisconsin. I would like to extend my sincere recommendation for Ross & Associates, Ltd. on any future construction projects and express our desire to work further with them. Ross & Associates, Ltd. worked with Ayres Associates, the Architect, as a true team member to bring a complex project to fruition.

The St. Croix Valley Business Innovation Center was a project that included construction of a two-story building with a production area and office space, as well as four manufacturing bays. I worked closely with Ross & Associates' project manager, site superintendent and support staff throughout the construction process.

With multiple contractors to work alongside of, Ross & Associates, Ltd. provided exemplary service during the project. Ross & Associates, Ltd. executed tasks with great proficiency and quality, while providing excellent communication with Ayres Associates and our team of design consultants. Ross & Associates, Ltd. also assisted the design team with great expertise through numerous changes during the construction process.

As a company that provides distinguished construction services, it is with great appreciation to have worked with Ross & Associates, Ltd. during the construction of the St. Croix Valley Business Innovation Center. Ross & Associates, Ltd. was an excellent team partner, and I look forward to working with them on future projects.

Sincerely,



Mark Paschke, NCARB, LEED AP  
Architect  
Ayres Associates