



February 11, 2014

Dear Joann Pinna,

Just wanted to say thank you for the wonderful customer service Master Mechanical Services offers Outer Reef Yachts. Every time we call for service or any issues your team is always on top and comes when commanded. I'm not sure what the guy's name is who comes to service our office but he is very professional and always comes in with a smile and gets the job done. I highly recommend Master Mechanical to any company or friends/family. Glad we have you to keep us cool =) Have a great day & many thanks again!

Kind Regards,

Allison Babb

1850 SE 17<sup>th</sup> Street, Suite 101  
Fort Lauderdale, FL 33316  
Office :954.767.8305  
Fax: 954.767.8302