



THE WESTIN BONAVENTURE

HOTEL AND SUITES

Los Angeles

February 28, 2003

The Westin Bonaventure Hotel & Suites
404 S. Figueroa St.
Los Angeles, Ca. 90071-1710

This letter is to confirm that Porcelain & Fiberglass Maintenance of North Hollywood, California has been a contractor for us for the past year. He has completed 500 Porcelain Bathtubs and 500 Sets of Tile walls around Porcelain Tubs.

Since we are The Westin Bonaventure Hotel, we expect the highest quality work and settle for nothing less. We have tried different companies in the past, and have had very bad experiences with their work.

Porcelain and Fiberglass Maintenance has the very best product that we have seen and their work ethics are excellent. They complete all their work on schedule and anytime we need extra work, they were there immediately for us.

In today's world it is very rare to find a company with such honesty and integrity. We at The Westin Bonaventure Hotel highly recommend Porcelain and Fiberglass Maintenance.

Sincerely,

Richard Bourque
Director of Engineering