

June 22, 2009

Joseph Dugan
c/o Joseph Dugan, Inc.
905 Bethlehem Pike
Erdenheim, Pa 19038

cc. Frank Balbi

Dear Sir:

We at Valley Forge Towers South want to commend Joseph Dugan Inc., for an excellent job of repairing and protecting our balconies. This extends from the initial consultations with George Folkman on establishing our real needs, to the work performed by Mark Salvator, and his associates, Chris and Bill. I would like to single out Mark Salvator who helped keep the number of complaints to a minimum. He communicated so well with the engineering company, condo manager, and residents that my job of overseeing the project was simple. He also volunteered advice on what Joseph Dugan, Inc. could do to correct building deficiencies outside of the realm of the balcony project.

I highly recommend Joseph Dugan Inc. to other condominiums considering improvements to their building.

Best Regards,



Gerald Boyle
VFTS Council