**OAKS AT DUBSDREAD CONDO ASSOC. INC**

**534-544 W PAR STREET**

**ORLANDO, FL 32808**

February 16, 2014

ABC Cleaning, Inc

10501 Mary Lou Drive

Orlando, FL 32825

Dear Ed, I just wanted to take a moment to thank you for the wonderful service you provided for our condo building. You were originally referred to me by the property management company of the Hampton’s in Metro West and I am thankful they recommended your company.

I appreciate the fact that you responded very promptly to my request for the estimate and were able to schedule the job right away. Having your service available for Saturdays is a big plus since most of our tenants were able to be home to allow your technicians access. The technicians (Brady & Rafael) were on time, very professional, polite, and efficient. The quality of their cleaning service was perfect. Additionally, you price was very competitive. I have used other companies in the past and have had quotes higher than what you charge. Also it is great that you as the owner personally follow up on the actual service to make sure I was completely satisfied.

Please feel free to use me as a reference for future work.

Kindest Regards,

**Robbin Hedges**

Robbin Hedges (on behalf of the owners of our association)