

Testimonials for Website

Today made the third time I have used you since we built out house in 1998. I always keep coming back to you for my garage door needs because your technicians are always honest, they always try to do the best thing for the customer to save the most money, then they do quality work. Thank you so much for being an honest, customer friendly company that is hard to find these days. Thanks again.

Mickey, Fort Worth Texas

Just a note to say THANK YOU for the pleasant and knowledgeable man who fixed our garage door yesterday. He was so nice and so patient. So happy we called Texas Overhead Door. Thanks again.

The Coppolettas

David repaired our garage door after it was caught on the cargo door of our SUV. Another emergency handled with professional efficiency. Thank you & your staff for yet another rescue!

Tom

I called your company today because my garage door was broken again just 2 days after another company had come out to my house. That other company even refused to send a technician out because it was a weekend. I would like to thank all the staff for the courteous, professional and prompt service. The person who answered my phone call listened to what was the problem with my garage door and sent the technician out the same day—he arrived within an hour! I will definitely tell my family, friends, co-workers, everyone I know about the great service I received from your company.

Very satisfied customer, Marifei

Your technicians were very courteous, prompt, efficient and professional in their project to solve my problem. They repaired, lubed and serviced all of the needs of the door. No one can ask for more than that! I thank your technicians for a job well done. Thank you very much.

Buddy

I expected the typical “bait & switch” where you advertise one price then when the worker shows up you sell something else. However it was quite the opposite, what I did get was an OUTSTANDING technician named Caleb who showed up promptly, with all required equipment, the correct parts and an EXTREMELY polite & PROFESSIONAL ATTITUDE. He worked non-stop in the extreme heat of a closed garage, until the job was finished and did a functional check, explained all the details of what he did, and answered ALL questions I had. I would not hesitate to recommend your company to anyone and if I require any additional assistance in the future with my garage door, I will not waste time shopping elsewhere. Thank you very much!

Richard

We had a major garage door spring failure on a Friday night, called your company and reached the answering service. A technician contacted us that evening and he explained several options, including coming out that night, after hours, to fix our garage door. He was prompt, professional, courteous and very helpful. We appreciate the quick response to our needs. Consider us customers for a good long while.

Vic & Monica

Just wanted to drop a note and let you know the man that came and fixed our garage door today was friendly and professional! Thanks for great service! Sound like a wonderful company and we will definitely call you again.

Tricia

I wanted to thank your company for an excellent customer service experience recently with regard to servicing our garage door. A neighbor referred us to you after our garage door would stop in middle of opening. We had a great experience with your company, even though the issue was not fixed the first time; we were impressed that everyone on your staff was friendly, responsive and committed to getting the job done right. I wanted to thank you all for the professionalism and commitment to service; as this is lacking in most service businesses these days. We will certainly recommend your company in the future.

Matt, Arlington

I called 3 different garage door service companies to get an estimate on each. The first to arrive was a representative from a "specialist" in the DFW area. His attitude and demeanor was not friendly and e seemed put out just being in my garage. He provided me with an estimate and I told him I wanted to check with a couple of other companies. He stated with a frustrated and rude tone, "Let me call my boss to let him know why I am leaving here empty handed." THEN... at 7:00pm I received a call from Texas Overhead Door stating David was on his way. David showed up with a smile on this face and was HAPPY to be there at this late hour... in the COLD to help me. He provided the quote, walked me through the repairs and as he did them he told me what I needed to do down the road if I experienced the same problem. He even repaired my door opener controller instead of trying to get me to spend \$70 on a new one!!! David was kind, pleasant and finished the job in well under an hour. Thank you Texas Overhead Door and THANK YOU DAVID!! I hope this email gets to his boss. You guys are the BEST and I will NEVER use anyone else on my mom's garage, my rental property, or primary residence. I plan to tell EVERYONE what an outstanding experience I had.

Amy, Burleson TX

The price we were quoted was the price we were charged. Thank you for your prompt service and professionalism.

David, Godley