

December 5, 2011

**Mr. James Peterson
Peterson Roofing
603 East Kensington Rd.
Mt. Prospect, Illinois 60056**

Dear Jim:

Annette and I want to thank you and your staff for outstanding service throughout the various repairs you made to our home.

All of the work---roof, gutters, and siding---were performed to the highest standards! Your crews all were courteous, helpful, and professional. Jeff, and Adam were great.

We have had the flat portion of our roof done before. It never looked as outstanding as it did when your son John and his partner completed the work.

We really want to commend Mike who was especially helpful throughout the entire project.

In addition, we want to commend your office staff. They are pleasure to deal with. They not only are friendly and courteous but also are also extremely knowledgeable.

Our thanks go out to you in particular for your assistance with State Farm and with the claim filed with CertainTeed. Believe it or not we received \$500.00 from CertainTeed for our roof and the area over the alcove. Thanks again!

The level of professionalism shown by Peterson Roofing is the reason we always call on you for assistance. This is also why we never hesitate to recommend Peterson Roofing to others.

Please convey our compliments and thanks to those members of your staff. People often are quick to complain about the quality of workmanship. Seldom do they write complimentary letters. The quality of your work was such we feel the need to say thanks.

Thanks again,



Steve and Annette Schwieger