

520 Flock Avenue  
Naperville, IL 60565  
May 24, 2003

Mr. Jim Peterson  
Peterson Roofing, Inc.  
403 North Salem  
Arlington Heights, IL 60005

Dear Jim:

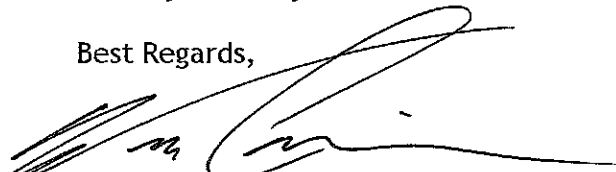
I am writing to express my appreciation for a job well done. Our new roof looks great! More important, your company demonstrated a level of professionalism unmatched by other companies with whom we solicited proposals. During the proposal phase, your people answered my never-ending questions thoroughly and with patience. It was clear when I compared proposals that your people took the time to really evaluate the condition of my roof rather than rush to get us the lowest price. In my case, Peterson was the only company to identify a critical area in my roof requiring special attention. Had we gone with another firm, that oversight most certainly would have caught up with us several years from now.

The workmanship of your roofing crew was also exceptional. I was able to watch the various phases of the job and was impressed with their attention to detail. When the job was complete they did a wonderful job cleaning the debris from around the house. I have friends who have told me stories of flat tires because of nails left in their driveway and finding old shingles in their bushes months after their roofs were done. I have had none of those issues since you replaced my roof.

Given our experience, I would gladly serve as a reference for Peterson Roofing. Please feel free to show potential customers this letter or have them contact me.

Thank you for a job well done!

Best Regards,



William Carrier