

April 12, 2011

Mr. James W. Peterson
Peterson Roofing, Inc.
603 E. Kensington Rd.
Mt. Prospect, IL 60056

Re: Architectural Roof at
302 Viola Lane
Prospect Hts., IL 60070

Dear Mr. Peterson:

Your estimator, Michael Chrouser, came to my house three or four times because I could not make up my mind on what color shingles I wanted. I knew I wanted the architectural style because I had it before. Mike was most helpful in bringing different colors until I finally decided on Barkwood. Mike is very personable and such an asset for your company!


Two reasons why I chose your company. You did my next door neighbor's house and they were very pleased. You also had sent Mike out to fix a leak on the front valley of my roof, which when it rained was leaking down one of the windows. Within two days of my call to your office he came out. It was \$125, and after calling four roofing companies, who couldn't be bothered, your company sent him out. That impressed me very much!

I had my roof done by your crew of 6 men plus the foreman called Radic on Tuesday and Wednesday of April 5 & 6, 2011. I was very impressed by the crew and Radic. He was very polite and said several times, if you have any questions, please ask me. The crew didn't waste time, they had the respect of their foreman Radic and when he had to leave to pick up replacement plywood because quite a few sheets were rotted, they kept on working. When it started to lightly rain, they didn't stop working but continued until the new plywood and tar paper were in place. They were all by then slightly damp, but just shrugged it off and continued to work. Needless to say I was very impressed! All the men who worked on my job are an asset to your company! They also did a wonderful job of cleaning up the work site!

The only complaint I had was about the leads (three of them silver in color) one on the front of the house and two in the back. I waved as you James Peterson were driving by, you stopped, we talked, you looked and said new ones could be made and changed to the matching brown metal color. You couldn't give an exact figure because you had to talk to someone in your shop. Yippee!

Other than that I am pleased, pleased and pleased. Thank you very much!

Sincerely,


Carole M. Alletto
302 Viola Ln.
Prospect Heights, IL 60070-1239
1-847-253-1556

PS: A lady came by walking her dog and stopped to talk and saw your sign and asked how I liked the work. So you may get another customer.