From: John Mauro
To: John Berres
Subject: standpipe
Date: Friday, August 03, 2012 4:41:15 PM

Good Afternoon John:

I've been in the building trades industry for over 30 years. Unfortunately, my experience has been that it has gotten progressively worse on several different levels. I have come to expect one or more of the following: poor communication, untimely performance, indifferent craftsmanship, and any number of "tricks" used to fatten the bottom line subsequent to bid acceptance.

I am compelled to send this email to you to offer my sincere thanks for you and your team's adherence to the highest form of professionalism from start to finish of our project. Gerry and Jeff actually listened to my input about how design would impact our unique architecture and usage viability of the floating docks. The result was an outside of the box successful design. Very favorable comments were made by both the harbor master and the fire boat chief during the flow test concerning design element add ons not required by code that they viewed as particularly effective and intuitive.

Last, but certainly not least, the craftsmen. As a former tradesman, foreman and superintendent, I have to put in accolades for Jeremey (sp. ?) the foreman.
Guys like Jeremey are as rare as hen's teeth. He was the epitome of diplomacy in addressing the needs of our unique situation working in close proximity to occupied dwellings. As a former supervisor it was refreshing to see that there are still people in the trades that work their ass off while maintaining pride in quality. I hope you guys are throwing him a green bonus every now and then. I found it very rewarding keeping the best with green incentives.

At the flow test I asked the harbor master how many moorages had yet to comply with the stand pipe regulations. His reply was that there are six left in his jurisdiction. As a public official he is prohibited by law from making recommendations. Bridgeview Moorage is a member of WOOO. Waterfront Owners and Operators Organization. I will attempt to get a message out through the organization about your work here and our positive experience. I would also be happy to provide a recommendation should any moorages request a bid.

Thanks for a Job Well Done
John Mauro
Bridgeview Investors Corporation