"Dear Bill, I just wanted to take a minute to thank you and your team for your dedicated service and loyalty to our company. As you know we have quite a few Bobcat from large to small and also have quite a few attachments. We would like to take a moment and recognize your sales team at the Baltimore Office. Billy Phebus is always there and available when we need him. Your service department is really great to work with. They are available, cooperative and affordable. The parts department is always ready to help us out. Overall, I would just like to say that I am very happy with all aspects of your location here in Baltimore. We look forward to a long relationship with your company as both of our companies continue to grow together. Sincerely, James Hardy Classic Lawn & Landscape, LTD"

By: James Baltimore, MD