



Subject: True Line Coring and Cutting

I am a sales manager for a company who services the majority of the municipalities in Maryland and believe me when I tell you that in our line of work it is impossible to get a hard schedule made. They have always been able to work with our timelines. The scheduling process has always been made easier by Bobby's understanding and drive to find a way in which we can hold true our promises to our customers. With other companies we have had to deal with cancellations or time windows that weren't held to. True Line has ALWAYS been there when they said they would. If there is any coring and cutting company one's business should utilize it is True Line. They has proven again and again to be the only choice for us whether it is core drilling the smallest holes to saw cutting out massive pieces of concrete. They really make you feel as if even the smallest jobs are just as important as the big ones. Their work has always been above average to outstanding. Their techs are some of the best in the business and all have the "can do" attitude that is required in our line of work. From the moment you call them it is a pleasurable experience. Jane sincerely sounds happy to hear from you and handles any issues in an expeditious manner. I honestly can not say enough good things about this company.

A handwritten signature in black ink, appearing to read 'Bill Smith', with a long horizontal line extending to the right.

Bill Smith
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