

## **Customer Testimonials**

"Please accept my compliments for the supportive role your staff demonstrated with the in-service on the Metacrylics® reinforced elastomeric seamless roofing. I was very pleased with the product provided by your company and your staff provided exceptional customer service.

Your product enables us to meet a wide range of concerns for our District; including compliance with new rules and regulations such as California Title 24 requirements. It is a renewable system, and energy savings with the energy start cool roof system.

In addition the product was easy to install, met our budget needs by saving both money and installation man hours. The warranty is critical to keeping our costs down and we have taken an added step and extended the application to our HVAC ducting work on the roofs to assist with our energy savings program.

Thanks again. I am looking forward to future business with your company."

### ***Tina Haisch***

*Area Supervisor, Maintenance & Operations  
Elk Grove Unified School District  
8455 Gerber Road  
Sacramento, CA 95828*

"Recently a contractor applied your clear Metacrylics® to our steeple that has leaked for 20 years with fabulous results. Please send me your literature to keep on file.

Your product has solved a major headache at our Faith Lutheran Church, Los Gatos."

### ***Pastor Endel Kallas***

*16548 Ferris Avenue  
Los Gatos, CA. 95032 USA  
Phone: 356-5055*

"It seemed time to write you a letter to thank you for all of the excellent advice you've given me through the years. I have many fine jobs using your superb products and many satisfied (and repeat) customers. Of all the roof and deck jobs I've done with your system I've only had one leak. When we couldn't determine the cause, my foreman called your company to find out if we may have made an error in application. He told me that Mark Anthenien came out to our job site, and after examining the deck, found our work to be exemplary. He discovered that a nearby scupper was probably the cause of the leak and suggested a way to effectively repair. The scupper was in fact the problem and the repair worked. My foreman, my customers and I were all very impressed and pleased that you take such personal care in standing behind your products. I will be your customer for life. Also, I will be doing a job in August where I will be coating existing and worn asphalt shingles and I would appreciate any advice or suggestions you may have. The color choice is Oak Buff 4-16P.

Thank you again, for all of your help."

***Bryan Evans Remodeling and Repairs***

*3810-B Linwood Avenue*

*Oakland, CA 94602 (510) 530-2020*

"I am writing this letter to say how pleased we are with the performance of your Metacrylics® products over the past eight years. As you know, our facilities are instrument-landing systems, air-to-ground communications, long- and short-range radar, navigational aids, air traffic control towers, tracons, and centers in four western states. Each of these facilities provides an important role in keeping our national airways safe for the flying public. In order to maintain these facilities, we have to start with the roofs. Metacrylics'® roofing system has become part of our inventory. It is user friendly, has little or no odor, and is trouble free when installed at our windy locations. Importantly, Metacrylics® performance has been exceptional at elevations below sea level to 10,000 feet above sea level with extreme fluctuation of temperature. Under these conditions, Metacrylics® roofing materials meets our specifications. Not only do you have a superior product, but the service that you provide is outstanding. Everyone at Kiska in San Jose and the staff in southern California are very friendly, supportive, and knowledgeable when it comes to the products at hand. It has been a pleasure doing business with you, and I look forward to many more years of using your outstanding products."

***Robert Anderson***

*Field Maintenance Coordinator*

*U.S. Department of Transportation*

*Federal Aviation Administration Western-Pacific Region*

*P0 Box 92007, Worldway Postal Center, Los Angeles, CA 90009*

"I would like to thank you and your staff for helping Opera San Jose solve a perplexing problem. Our building had a several lap joints in the rain gutters that had come unsoldered. Water leaking inside the building facade was causing serious damage to the structure. Several attempts had been made to patch the leaks with butyl type materials. Evidently the expansion and contraction of the ninety foot long gutters was more than the products could handle. To replace these built-in gutters would have been very expensive. Fortunately we discovered Metacrylics® The joints were cleaned of previous sealing material and given your '933-Course' process. The gutters still expand and contract, but the Metacrylics® material we applied formed a tough, flexible patch which absorbs these dimensional changes without coming loose or cracking. It has solved our problem, no leaks. In addition to the gutter leaks our building also had some cracks in the poured concrete exterior walls that leaked during heavy rains. The cracks were primed with your primer, given a coat of Metacrylics® gel, then top coated with a color coat of regular latex paint to match the building. The leaks were fixed, and the repair is almost invisible.

Thank you again for your assistance."

***Phillip A. Livengood***

*Opera San Jose*

"Twenty years ago I built my houseboat using an elastomeric roof paint product for the curving and deck-like roof. Subsequently the original roof was painted with a non elastomeric roof paint product. Five years ago all trouble broke loose, a joint started breaking up between the two surfaces at critical junctures. At that time my repairs person consulted with you, and applied your 3-part system to the problem areas, after which we repainted the entire roof with your paint product. This was a great solution! Only this summer did a small leak appear along a seam which we will now repair with your products. Also, living on the water calls for keeping a row boat on hand. When the interior needed repainting a year or so ago, I used your paint as well, and it has worked just fine on a surface that works very hard.

Thank you for such useful products!"

***Ronald B. Rankin***

"Berg & Berg Developers' first experience with Metacrylics® roofing products occurred in 1982. The existing roof on our building at 1212 Bordeaux, in Sunnyvale, California was badly deteriorated and failing. There was some doubt as to whether or not a new roof could be installed over the existing roof due to the extent of some of the defects. Despite these challenges the Metacrylics® Acrylic/Polyester Roof System has been outstanding. Metacrylics® products have proven to be more economical than alternative systems and have solved our problems. We have also found Metacrylics® to be reputable, knowledgeable, and to maintain uncompromising standards of quality. I highly recommend Metacrylics® and their products."

***Clyde Berg***

*Owner*

*Berg & Berg Developers*

"Last summer I installed (DIY) a new Metacrylics® brand roof on the flat top/parapets/low-slope section of the tops of our house and garage. The work was not difficult, it was messy. The new roof went on over old, grit-faced roll roofing which had simply been well-swept; a couple of bad spots were repaired per Metacrylics® directions. One real advantage was that the material can be run smoothly up-and-over to insure that a membrane/flashing is created. Since our roof butted against a chimney without a cricket (where are the building inspectors?), this characteristic of the materials was a terrific asset. We live overlooking the ocean, have had several extreme storms since the roof was completed, haven't seen any sign of problems. The manufacturer (Metacrylics®, San Jose, CA) was very helpful, did an on-site inspection for the guarantee, and will provide you with lots of info for the asking. Cost was not cheap, but a whole lot less than any of several local roofing contractors wanted for traditional-material roofs—which they were then unwilling to warrant because of our 'unusual' application!"

***John Adams***

*Monterey Bay, CA.*

"I'm writing to you to thank you for manufacturing your products. For six years, I could not find the right product to paint and treat my deck. The walking deck had lots of problems with the sun, water, oil, fog, and dust (acid rain) here in San Francisco. Now, you can see my beautiful deck has been coated (painted); this is the 3rd rain of this season (pictured close-up) and it still looks absolutely beautiful. By the way, my studio is underneath this walking deck, so you can see how important it is to me, that the deck is totally waterproof. I really like your products, and again, I want to thank you for producing such a wonderful product. Happy Holidays!"

***Freddie Niem***

*119 Collingwood*

*San Francisco, CA 94114*

"Thank you for your great product! Our pool is 60 years old, 25' x 50' concrete over soil and a mess of cobweb crevices! We attempted to rectify this for two consecutive years with standard methods with leakage after a couple of months!! A very dear friend from England happened to work on a project during a brief stay in the U.S., and they used the Metacrylics® system! He suggested we try it. He felt (he's a chemist) that there was no reason that the acrylic material he was using wouldn't work. So we called you...It has been fantastic!...absolutely not a drop of leakage!...and no signs of a single crack after 3 years! When we emptied the pool recently, the Metacrylics® system felt as hard and solid as the concrete! The only reason we emptied the pool was to see what was happening under the surface and to change the color because it did fade a little from exposure to the chlorine.

Thanks, thanks, thanks."

***Sue Kinsel***

*Auburn, CA*

"The first time I saw a Metacrylics® roof I thought it was approximately 3 months old! Actually, it was three years old. I recently had a Metacrylics® roof system installed on my 3-story corrugated, galvanized building which was in advanced stages of rust. I am very pleased with the results."

***William (Bill) Walker***

*Dragon Manufacturing*

"It has been approximately 2 years since we have resurfaced the roof of our motel with Metacrylics®, and we have experienced a 10 to 15% decrease in our utility consumption as a result of having our roof white."

***Lok Kirkman***

*General Manager*

*Eden Park Inn*

"The Lord's blessings to you and yours as you enter this glorious season of the celebration of the birth of Christ our Savior. I received all of our shipment and have started the process of putting it on the building (many rain day delays). But what we have done so far looks great and it's working - good product!"

***Hansen Christian Center***

*4393 Aza-Kri, Kn-Cho  
OKinawa 904-12, Japan*

"I wanted to thank you all at Metacrylics® for a job well done. Your roofing system is tremendous. It's easy to apply, which is a real plus, and environmentally friendly. As you know, our use of Metacrylics® as a coating for our roof-deck playground required that it had to be tough! Our kids are wear and tear experts! And guess what, Metacrylics® has come through like a champ. Also, dealing with you all is a true pleasure. At a time of the general demise of service and forthrightness in business, you all are a reminder and an example of what it takes to be successful. A job well done!"

***Bob Hanesai***

*Raphael House  
1065 Sutter Street San Francisco, California*

"Langendorf Bakeries in San Jose, California has used Metacrylics® roofing products since 1982. It has been my experience that Metacrylics® Acrylic/Polyester roof system has excelled where other systems have failed. The performance of Metacrylics® products have dramatically reduced maintenance work and expense, eliminating many of the headaches associated with building maintenance. The Metacrylics® Acrylic/Polyester roof system has proven to be more economical than alternative roofing systems. Additionally, I have found the management at Instant Metacrylics® to be responsive to our roofing needs and very easy to work with. I highly recommend Metacrylics® and their products."

***Frank R. Price***

*Director of Engineering  
Langendorf Bakeries*

"I wanted to thank you for your work, and for being so instrumental in seeing to it that the repair work roof was completed. As the rainy season approaches, I can assure you that the animals, the volunteers and the staff at PHS are quite grateful that the roof is functioning the way it's supposed to. The work goes a long way towards improving the lives of all the animals here at PHS. Every dollar that we don't spend on general repairs means we have another dollar to spend on feeding, treating and caring for injured, abandoned and lost animals. From the all the animals, volunteers and staff at PHS I'd like to thank you for your kindness and concern in working to ensure that our roof was made ready for the rainy season."

***Penny C. Staro***

*Director of Operations  
Peninsula Humane Society*

"Five years ago, your company repaired the built up roof on our building with a complete application of your Instant Asphalt Product. We have been very satisfied with the treatment in that we have experienced no leaks or apparent deterioration. We are happy to endorse your product and prompt service."

***J.M. Stratton ,Jr.***

*Manager*

*Vorelco of California, Inc.*

"I just received my second shipment of your asphalt sealer today and wanted to let you know how pleased I am with the product. I never expected to get compliments from our customers and employees on how great our parking lot looked after applying it. I have quite a large paving investment, over \$10,000 in our parking lot, and your product will play a big role in protecting it from traffic, weather and time. The guy who stripped it even said I made a smart move by sealing it.

Thanks again for your help, and most of all, for supplying a great product!"

***Doug Brown Jr.***

*Triple D Publishing*