

for Business Owners (877) 767-9357

Obar Door & Gate  
5285 Commerce Pkwy W  
Cleveland, OH 44130

## Reviews

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### 7 Reviews for Obar Door & Gate

Westlake, OH

19 friends

1 review

★★★★★ 5/1/2016

My garage doors torsion tube snapped after the bearing fell out of the plate/bracket. I contacted OBAR on Yelp and they got right back to me.

The next day, Joe (I think) came out to give an estimate. Instead of replacing the entire tube, Joe noticed there was enough length to simply slide the tube over, so the only parts needed were the new bearing plates.

I had four other estimates from different companies. One of them tried to sell me a new torsion tube. The other two did not, but their prices came in higher. OBAR was the cheapest by about \$20 for simply replacing the brackets.

Because my garage door is about 15 years old, I called Joe the next day and asked him how much it would be to replace the spring as well. I also got this priced from the other companies. OBAR came back with a price that was over \$100 cheaper than any of the other estimates I received.

A technician came later that day, replaced the spring and bearing plates, and did a tuneup of the entire garage door.

The whole process went smoothly and everyone I dealt with at OBAR was extremely courteous. And best of all, they were the most affordable service by far. Highly recommended.

Atlanta, GA

0 friends

1 review

★★★★★ 3/11/2016

Fantastic customer service. Had an issue with my garage door tonight and the service tech called me and did some troubleshooting that fixed my issue without having to make a house call! Much appreciated.

Cleveland, OH

1 friend

2 reviews

★★★★★ 1/19/2015

I called Obar Door & Gate last week based on the positive reviews found here, their service was quick, easy to make appointment and get the job done within the time estimated. this morning, one of the roller came off the track, and the door was not able to open fully, I called them again as it was the similar issue happened last week, still waiting for them to get back to me.

they come back today and fixed the door, replaced 2 roller and tighten up the track with no charges. wow, I am impressed with their customer service, the repair guy is very knowledgeable and friendly. highly recommend their services! Yes The Obar deserved 5 stars!

MDan, OH

1 friend

1 review

★★★★★ 1/15/2015

Very helpful and honest company. They answered all my questions and did not steer me to spend more money than I wanted.

Charleston, SC  
1 friend  
11 reviews

★★★★★ 8/6/2014

On short notice I discovered I had a broken spring. Upon further investigation I needed a bearing as well. I called and they were able to fit me in the same day. The technician was on time and very nice. He fixed my issues accurate to the quote I received on the phone. They came in substantially less than others. Great service, great prices and quick response. I could not ask for more. Next time you need garage door service make sure and call these guys you will be happy that you did.

North Royalton, OH  
0 friends  
3 reviews

★★★★★ 6/10/2014

Our garage door stopped working so I called Obar based on the yelp review I found. They answered the phone right away -- had someone out the same day -- called to let me know when their guys were on the way and installed the new part the same day they received it in. The service was so professional which is rare these days. I would highly recommend them!

Cleveland, OH  
13 friends  
88 reviews

★★★★★ 6/25/2013

Recently my garage door broke. I knew exactly which parts needed replacing, so I sent a detailed email to about 8 local door repair companies requesting an estimate. Of the 8, only Obar responded with an email that had a professional quote attached, with a breakdown of costs, presented on company letterhead with signature. Very nice. 2 others gave me a price via email, 1 other said he'd call (never did). And the last 4? Not a peep.

Not only was Obar the most thorough in their communication, they also ended up being the first ones available, with the lowest price. Rarely do you feel like you hit a home run. But my garage door was fixed within hours, they were honest (no attempt to sell me a whole new garage door opener as one of their competitors did), and the price was great.

They have a customer for life.