

Jon Anderson
4460 Golf Ridge Drive
Elkton, FL 32033

March 17, 2014

River City Roofing Corp
1855 Wells Road, Suite 6
Orange Park, FL 32073

Dear Julie and Chad,

I am extremely pleased with both the workmanship and the service I have received from River City Roofing. From the first contact with River City employees, your staff has been very polite and professional.

As you know, we had a significant hail storm in March, 2013. We were approached in a very professional manner by River City staff about our hail damage. They were careful to give us estimates in writing and explain how our insurance company would deal with our loss. Everything they said was absolutely correct. In fact, I was so comfortable working with them, that I also asked them to replace the roof at a Ponte Vedra Beach location, where there had been no hail damage.

River City worked closely with me on all the scheduling. I knew exactly what to expect and when to expect it. Unfortunately, just days before our Elkton roof was to be replaced, we suffered a family tragedy. River City jumped in and rescheduled our roof replacement, and took care of all the changes.

The staff members in your office in Orange Park have been very good to work with. Your staff has always been polite and professional in every respect. Also, any information from your office staff was always correct.

I can recommend River City Roofing for any roofing job, without reservation. I consider myself fortunate to have worked with them.

Sincerely,



Jon Anderson