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Performance Reference for Native Tele-Data Solutions, Inc

Prepared By:

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Native Tele-Data Solutions, Inc (NTDS) has been our telecom vendor of choice since 2008. In November of 2008 we began using their services and expertise for the install of structured cabling in our new headquarters facility being built in Sierra Vista, Arizona. The services provided included installing CAT6 and CAT5 cabling throughout the building for computer networks and phone networks for 20 offices. After the building was fully constructed, they returned in January 2009 to complete installing and programming an Avaya Partner digital phone system, with 20 desktop phones and a conference room phone. They also racked, connected, and programmed the network switches for the computer networks. Since the completion of the network and phone systems in 2008, we have continued to use NTDS for support of our phone system; such as adding phones and reprogramming the current system for our needs. More recent projects performed by NTDS has been in January of 2012 with the cabling of a new security camera system, moving the network switches and phone systems in the server room, and expanding the Avaya Partner system to allow for more phones and lines.

The worked performed by NTDS for AGM has always been professional, technically outstanding, on or below budget, and on time. In addition to the worked performed, NTDS has served in a consulting role for our business needs by advising on current technologies to prepare our facility for future growth and to facilitate advanced communications for both telecom and computer networks. In addition to high level of project performance, NTDS also provides outstanding and timely service requests for system changes and repairs.

NTDS comes highly recommended from AGM for structured cabling projects, phone projects, network projects, and associated service. We also value their expertise in advising on the best technologies to keep AGM on the forefront of innovation for our future telecom initiatives.

Signed: _____

A handwritten signature in blue ink, appearing to read "Steve Jordan", is written over a horizontal line.

Date: _____

10/29/2014

Steve Jordan
IT Manager