

March 21, 2021

To Whom It May Concern:

Good customer service is hard to come by; excellent customer service is even rarer! With absolutely no hesitation whatsoever, I highly recommend PDQ Enterprises for their superior customer service, quality workmanship, and utmost integrity.

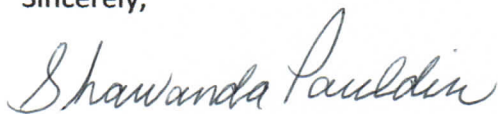
As my husband and I were preparing to sell our rental property, we knew someone needed to investigate the cause of the home's uneven floors. I reached out to PDQ for a quote. From my initial call to set up the appointment to the final payment for a job well done, PDQ exceeded my expectations. They were pleasant, punctual, and professional.

I knew I had picked the right company when I arrived at the property 15 minutes prior to their scheduled start time, and the crew was already onsite and unloading. As I recall, Chuck arrived before me when I met him for the quote as well.

After the technicians began the work, they realized the job had to be completed using a different approach. The details were explained to me, and my many questions were patiently answered. Since the end result—leveling the floors—was still accomplished, I had not considered the different approach having an effect on the price. Having had no price change inquiries from me, Chuck offered an adjustment in the quote. This gesture was most impressive because he could easily have left the price as previously quoted, and I would not have known any difference.

As a landlord for over fifteen years, I have worked with many contractors. Sadly, I have been disappointed by most. I can honestly say that PDQ stands out far above the rest, and I would not hesitate to contact them again!

Sincerely,

A handwritten signature in cursive script that reads "Shawanda Pauldin". The signature is written in black ink and is positioned above the printed name and address.

Shawanda Pauldin
Fayetteville, Georgia