

From: **kaaren27@msn.com**  
Sent: Fri 4/11/14 11:15 PM  
To: **terry@wiesepainting.com (terry@wiesepainting.com)**  
Cc: **dwcunningham@msn.com (dwcunningham@msn.com); silvap@comcast.net (silvap@comcast.net); Diane Uhl (uhldiane@msn.com)**

April 11, 2014

Dear Mr. Wiese,

I live at 13401 N. Rancho Vistoso Blvd., Unit #231, Oro Valley, 85755. Recently we had the outside of our patio home washed and painted by your employees, Keith, Joe, Bo and Hector. I had a bad cold for five days prior to April 1st and my husband has Alzheimer's. We had attempted to put our patio items in the middle of the patio, away from the walls, however on April 1st it became quite obvious we had done a poor job of it indeed!

When Keith, Joe, Bo and Hector arrived they went into high gear and helped us with everything for two days. Words can't say how efficient, kind, polite and competent they were. They did a great job on the house with very little upheaval for us. When they left, my husband and I both felt like we had bonded with some very nice people. I know we'll always wave and smile when we see them in the village in the future.

I think you should give them all a raise! My husband and I had a business once and I know how rare it is to find employees like these gentlemen.

Kind regards,  
Kaaren Sullivan  
Tel: 520-742-6671