

Dear IDS Team,

I just wanted to let you know how much we appreciate the work you do for us. I am always satisfied with the level of service and commitment we've gotten from you over the years. From minor tweaks and adjustments to major door repairs and installations, you always come through for us. It's not only important to us as a company, but the work you do also translates to more security and safety for our guests.

Thank you for all of your hard work!

Mike Reed
Journeyman Engineer
Fairmont Hotel San Jose

"IDS was contracted to perform many complicated tasks with several custom applications and has provided outstanding service for Monterey Bay Aquarium for the last three years. I am very comfortable recommending IDS and their highly skilled technicians to any organization."



Jurek Zawadzki
Master Craftsman
Monterey Bay Aquarium

We have been using IDS for our lock work for at least the last 5 years and I have personally known and worked with Jeff Matteson for almost 20 years now and I highly recommend them to anyone considering them as a partner. We, and our customers, are used to a high level of quality and professionalism that we consistently get from IDS and this extends to each member of their team.

If any issues do arise after an installation by IDS, and this is rare, they are quick to respond and take care of the customer needs. There are many companies out there right now that will offer a lower price, however there are only a handful that offer the expertise, quality, and confidence that we have with IDS.

Best regards,



NORTHLAND CONTROL SYSTEMS, INC.

Cory Troxclair
Program Manager
Northland Control Systems, Inc.

Integrated Door Solutions have been working as a sub for RFI at the Lockheed site for about 5 years now. Integrated Door Solutions has always done a first rate job for RFI and Lockheed you can 'not go wrong with using Integrated Door Solutions for your company.



Wayne Willyard
RFI, Inc.

IDS Team,

A short note of thanks for your work to repair my store front door. After contacting another door company and experiencing a very disturbing interaction which included them breaking my door without any consideration for fixing what they did, it was great to work with IDS. From the moment I called the team was professional in all they did. Gary, Ray and Santos were easy to work with and were very customer focused. The follow up steps were greatly appreciated and I could not be happier with IDS. I will recommend IDS to everyone.

Thanks again, my door is now perfect!!



Mario Hinojosa
Assistant Manager

***The Stanford Shop
Palo Alto***

"During the time that I have worked with Integrated Door Solutions, they have proven to be very reliable and able to respond quickly and efficiently. We often times have custom applications that require special order parts and preventative maintenance, and Integrated Door Solutions has provided a service that we can count on."



***John Robinson
Facilities Engineer
Franklin Templeton Investments***

I wanted to let you know we had one of your tech guys come out this morning to work on our doors here at Twin Lakes Church and did a great job! He not only repaired one door but two others! I had more for him to work on but he received a service call for another job. (too bad for us) I am going to put together a list of doors that need repairs and contact Ray. The tech was perfectly on time

Thank for outstanding service you guys provide!



***Tom Gage
Twin Lakes Church***

Lunar Design (click on Lunar to open PDF) to read letter
I want to take a moment...



***Richard Yaus
Controller
Lunar Design***

I have just used IDS for the first time and have to say NAN was an outstanding tech. Being a Marine I do see the leadership by example comes from the top.

Thank you for the quick response.



Chris Parise

Westmont of Morgan Hill Senior Living in Morgan Hill, CA