



Delta Air Lines, Inc.
1775 M H Jackson Service Road
Atlanta, GA 30354

December 23, 2014

Queen Capital Group, LLC
5031 B U Bowman Drive, Suite 100
Buford, GA 30518

Dear Regina,

I'd like to compliment your employees for the excellent service they provided Delta Air Lines with the installation of the Big Ass Fans in our facility for the last couple of months.

These gentlemen were always here dedicated to complete this job in a timely manner and always address our concerns with the professionalism and ability to get to the bottom of the situation quickly and continuously exceeded my expectations.

Such a commitment to **great customer service** is to be commended with the Queen Capital Group.

Therefore, again please thank Mr. Kenerley, Mr. Barnard, Mr. G. Nix and Mr. S. Nix personally for me for an outstanding job as it was a pleasure having them with us.

Sincerely,

Joseph A. Steiper
Coordinator – Base Maintenance - Delta Air Lines, Inc
404-714-0821 (Office)
404-398-4265 (Cell)