

*September 5, 2012*



*L&M Construction Chemicals Co.  
815 RedWater Dr.  
Luzerne, Mi 48636  
231.360.9990 cell*

*Reflective Crete  
2311 Macarthur Ln.  
Newport, KY 41071*

*RE: FGS Certified Installer*

*To Whom It May Concern:*

*Please be advised that Reflective Crete is a Certified Installer for all of our L&M products wherein warranties are involved. This includes our FGS Permashine polished concrete system, as well as our SealHard Applicator program. They are certified to install these systems globally if needed.*

*Should anyone have any questions, please do not hesitate to contact me at the number listed below.*

*Respectfully submitted,  
Craig A. Jared  
L&M Construction Chemicals Co.  
Regional Manager  
Great Lakes Region  
Cell 231.360.9990*