

To the staff of Ballman Roofing & Coatings;

When a customer is comfortable with the representatives of a company that they are about to do business with, compels me to write to that company and voice my appreciation to those involved in the process. From the outset, with the examination of our roof, and the bid process, and the options that were presented to my 90 year old mother, we were most impressed with the professionalism and friendly attitude of the representative of Ballman roofing.

All our questions were addressed and explained to us in terms that we could understand, and that lent to a feeling of confidence leading us to the realization that we were choosing the right roofing company to do our project. Not to mention that the bid itself was competitive, and you went above and beyond expectation's.

From the old roof removal to the new membrane being installed, you could tell that the technicians were very skilled in their field, and wasted no time getting the job done to completion. They cleaned up everything and left nothing laying about the yard. kudos to such a concerned, skilled and dedicated crew. I would not hesitate to recommend this company to anyone in need of any type of roofing repairs or replacement. You can be very proud of everyones work ethic that your company employ's. Nice Job !

Thank you; and thank you again !
H.W. (Bill) Stapelman II, and especially from my Mother Donna
1 Woodlandhills Dr. Mankato

A handwritten signature in cursive script, appearing to read "H.W. Stapelman II". The signature is written in dark ink and includes a large, stylized initial "D" at the end, which likely stands for Donna, the mother mentioned in the text above.