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To Whom It May Concern,

Northern Lights Exteriors has been THE exterior remodeling company we have used over the last 4 years for both commercial and residential roofing, siding, gutters, windows, and paint needs. Our company manages over 3,500 units, so at this size, requests come in as emergencies or from homeowners looking to invest in their rentals.

Northern Lights has created a clear work-flow for my staff, so that we fully understand how to submit requests, turn-around expectations, and receive VIP treatment in scheduling – making sure our company can be as responsive as possible to the needs of our tenants and property owners. Once projects are ready to move forward into production, Northern Lights Exteriors takes care of our needs promptly. When it comes to exterior damage after a hail or wind storm here in Boulder, they assist us from starting the claims process to collection with the insurance company – something my team doesn't have a ton of time to handle and manage.

Most recently, we have begun a pro-active assessment of all our properties with Northern Lights so that when issues arise - details of the property, including photos, measurements, and exterior assessments - are already located within their proprietary software system, allowing us access via a customized portal to work with owners on upgrades or speed up the process of fixing an issue.

Rarely have I come across a construction company so responsive and committed to communication as well as quality workmanship. I would highly recommend Northern Lights Exteriors for any residential or commercial exterior projects you need assistance with.

Sincerely,

A handwritten signature in black ink, appearing to read 'Peter Chase', with a long horizontal flourish extending to the right.

Peter Chase
Project Manager