



30 November 1995

Steven A. Lewis
Senior Project Manager
Lotspeich Co. of Florida, Inc.
730 N.W. 57th Place
Ft. Lauderdale, FL 33309-2030

Dear Steve:

Now that our beautiful renovation is completed, I would like to thank you for all you did to make this undertaking such a success.

It has been a distinct pleasure to work with such a pleasant, professional as yourself. You brought with you a support staff of workers who respectfully considered our work hours and environment as they went about their individual tasks. They were excellent!

As Customer Service Manager for Cross Country, I appreciated the delightful, yet professional voice that answers your company's calls. I believe her name is Jane Keeney. She exemplifies all that a great service company is and you're fortunate to be represented by her.

Thank you again, Steve.

Sincerely,

Carol Webb
CROSS COUNTRY HEALTHCARE

CW/joc