

January 16, 2009

Jim Thomas  
About Blind & Window Cleaning Inc.  
PO Box 44216  
Phoenix AZ 85016

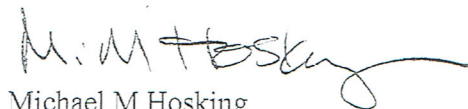
Dear Mr. Thomas:

I recently learned that your company was nominated to be the Better Business Bureau Business of the Year. I cannot think of a company more deserving of the honor.

Canyon Telecom has done business with your firm on several occasions over the last 12 years. We have also used your company's services at our home on a number of occasions. These services have included cleaning of blinds and light diffusers, as well as window and screen cleaning. The services provided by About Blind & Window cleaning have always been of the highest quality, delivered as promised, on schedule and on budget. The only surprise we have ever had from your company was the surprise of you far exceeding your expectations.

The integrity you show in your business dealings with others is exemplary and an example I often point out to my staff as we strive to meet the high standards of integrity and quality that you demonstrate every day. I am sure you feel honored to have been selected as a nominee of the Better Business Bureau, as well you should. I hope they are equally proud to have a quality organization like About Blind & Window Cleaning as a member, since you live the principles they espouse. Best of luck in the competition.

Sincerely,



Michael M Hosking  
CEO

