



Chartered Life Underwriter
Member, N.A.I.F.A.

FICK ENTERPRISES, INC.

Insurance & Financial Services

Fick Henderson, CLU
Special Agent

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About Blind & Window Cleaning
PO. Box 44216
Phoenix, AZ 85016

Dear Jim and Mary:

We are writing to commend your performance over the past several years during which we utilized your services for window cleaning, blind cleaning, blind purchase and installation. We felt very comfortable that your performance would be conscientious and reasonably priced for the very fine service. You always followed through when there was any detail that needed more attention and made sure we were 100% satisfied.

We are pleased to refer you to friends and acquaintances who may need your type of service. If anyone should request references with regard to your work, please feel free to have them contact us.

We understand you have been nominated for the Better Business Bureau's "Business of the Year" and we wish you every possible success in that and your future business endeavors.

Sincerely,

Fick Henderson *Jan Henderson*

Fick and Jan Henderson