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February 18, 2009

About Blind Cleaning, Inc. P.O. Box 44216 Phoenix, AZ 85016-4216

Dear Sir:

I want to express to you how great it has been to work with you in the selection and installation of new blinds for my home. I chose several types – roll up woods and cell shades – for my home. I was shown a wide variety of options and the owner made several person trips for me to make my final selections. The blinds were delivered and installed as promised.

A year later, I had a problem with the cell blinds jamming open. You came to my home immediately and showed me how to adjust the blinds to work properly. This is certainly service beyond the call of duty and certainly more responsive than most businesses today.

Thank you for reinforcing my confidence is small business owners.

Sincerely,

Virginia A. Mayer