



5815 S. 25th Street, PHOENIX, ARIZONA 85040
602-243-9798 602-243-1561-FAX

February 13th 2009

To whom it may concern,

I am writing this letter in regards to About Blind Cleaning Inc owned and operated by Jim and Mary Thomas. My name is Ben Miller and I am the vice president of B.D.D. Inc. B.D.D. has been supplying About Blind Cleaning with window coverings since June of 1998. About Blind Cleaning is a model customer. They are pleasant to deal with but more importantly they do business the right way. The customer's satisfaction is their number one priority. They believe in offering a quality product at a quality price. They believe in selling a product they trust. They are not going to sell an inferior product just to make a sale. Another major point that sets them apart from other companies is they see a job through to the end. B.D.D. offers an in house warranty service on all products we sell. This allows some interaction with the end user. Most of our customers will call B.D.D. for a service call and that is as far as they will go. About Blind Cleaning will follow up with B.D.D. to insure the job was complete and the customer was satisfied. I have personally worked with well over 4000 customers in my career. About Blind Cleaning is one of the best. I do not say that based on volume or sales but on integrity.

Sincerely,

Ben Miller
Vice President B.D.D Inc.